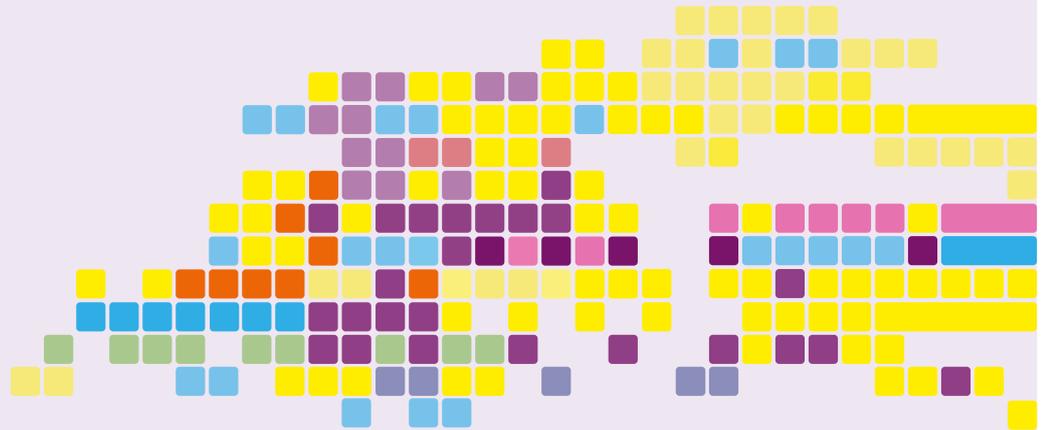


DEPARTMENT OF
MIGRATION

WELCOME CENTER

Start in Stuttgart

Information for people
moving to Stuttgart



STUTTGART



Legal notice

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Policy in collaboration with the Communications department;
Content: Department of Migration;
Design: Ellena Krämer

The brochure is also available as a pdf file in German and English at
www.stuttgart.de under the heading Help and Advice for Migrants,
and at **welcome.stuttgart.de**.

July 2022

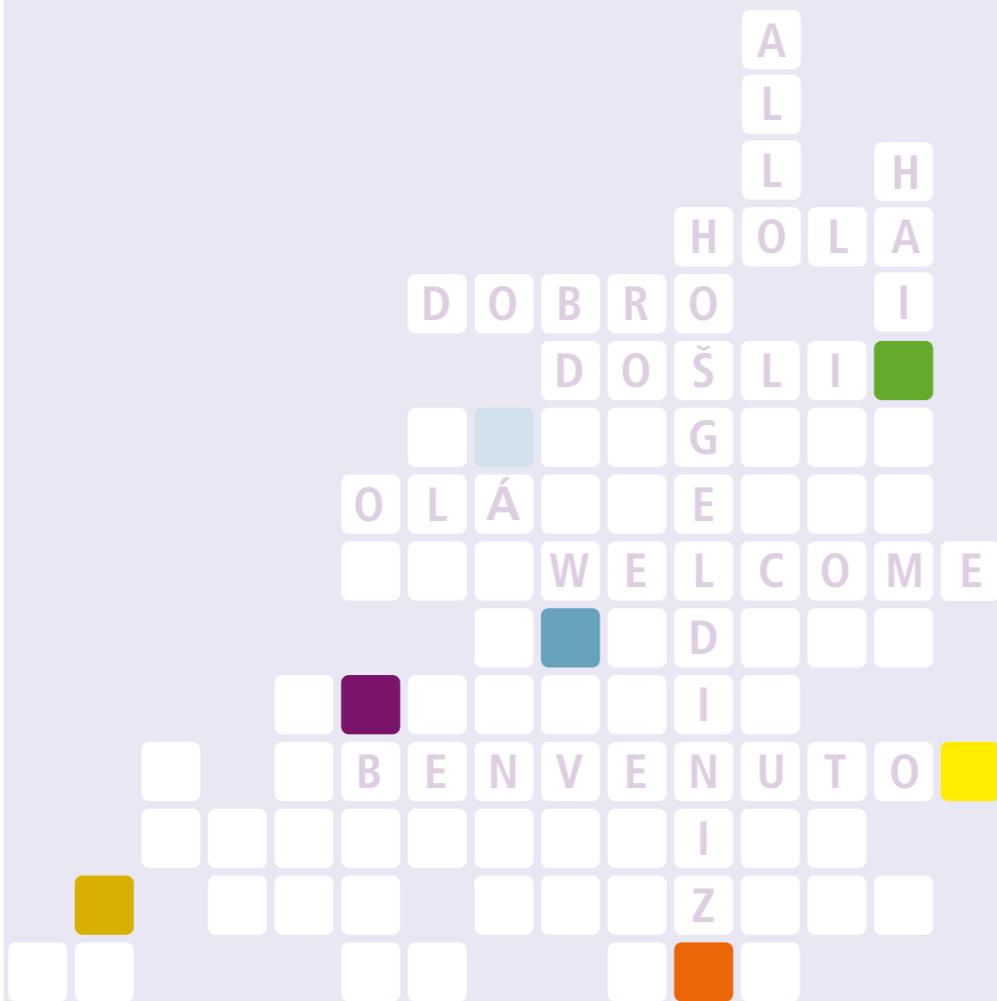
Start in Stuttgart

Information for people moving to Stuttgart

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Dear Readers,

Welcome to Stuttgart, your new home! We're very happy that you've chosen the capital of the state of Baden-Württemberg as your new home town.

We know that it's always hard at first to get to grips with new surroundings, a different language and all the little differences in everyday life. We want to help you and your family settle in and feel at home as soon as possible. We are happy to welcome everybody who wants to contribute their qualifications and their commitment to our city.

We Stuttgarters are proud of our ability to integrate people from all over the world. After all, more than 25 percent of the 610,000 people living in Stuttgart have a foreign passport. Also, more than 44 percent of Stuttgarters have a migrant background. Many people have made a new home for themselves in Stuttgart.

The brochure "Start in Stuttgart" includes all the information you need to get started in our city, so that you can feel at home here right from day one. Because we want to make it as easy as possible for you to get started. The staff at our Welcome Centre will also be happy to help you with any questions you may have about staying, living and working in Stuttgart. You can also make use of our other offers regarding language, education and integration. These will help you make a success of your new start.

Alexandra Sußmann
Mayor for Social Integration

Arriving in Stuttgart

Registration

Those who move house in Germany, whether within Germany itself or from abroad, must register in person with the town or municipality within two weeks. In Stuttgart you can do this at the Bürgerbüro (Citizens' Service Center), which has an office in each district of the city. The addresses, telephone numbers and opening times of all Citizens' Service Centers can be found at the end of this brochure from page 62 onwards.

You can also arrange an appointment in advance and complete the registration form at home. The application form and a guide on how to fill it in is also available in English, and can be found online at www.stuttgart.de under the heading Registration. Please bring your identity card or passport with you to the Citizens' Service Center. You also need a confirmation from your landlord (www.stuttgart.de under "landlord's certificate"). You will then receive a confirmation of registration, which documents how long you have lived in Germany or in Stuttgart.

Foreigners' Registration Office

Also, any foreigner moving to Germany who is not an EU citizen must register with the local Foreigners' Registration Office. In Stuttgart, the Foreigners' Registration Office is part of the

Amt für öffentliche Ordnung

Ausländer- und Staatsangehörigkeitsrecht

Eberhardstraße 39

70173 Stuttgart

Telephone +49 (0)711 216-91821

+49 (0)711 216-91822

E-mail auslaenderrecht@stuttgart.de

Opening times – with appointments only:

Monday – Wednesday 8.30 am – 1.00 pm

Thursday 1.00 pm – 6.00 pm

Friday 8.30 am – 12.00 pm

Availability on the telephone:

Monday – Wednesday 2.00 pm – 3.30 pm

Thursday 9.00 am – 12.00 pm

Appointments can be booked by e-mail. Please bring your passport and confirmation of registration with you.

Bank account

Everyone in Germany needs to have a bank account to manage their financial affairs. You can choose yourself which bank or building society to open an account with. Please note that every financial institution has different conditions and services. It's worth comparing several banks and building societies in your area. You need your identity card or passport, and where necessary also your residence permit in order to open an account.



Finding somewhere to live

Accommodation can be found in newspapers, free advertising papers, and of course on the Internet. A lot of helpful addresses can be found on the Stuttgart municipality website under www.stuttgart.de or welcome.stuttgart.de/wohnungssuche. You can also use the services of an estate agent in exchange for a commission fee.

Residential rent is made up of several components. The basic rent is a fixed amount for the use of the space. Additional charges are incurred, for example, for water, heating and administrative costs. These are generally charged annually based on consumption. You need to register with one of the many gas or electricity companies for your energy supply. These utility companies have very different prices. Comparison sites on the Internet will help you to find a cheap deal.

Generally, you will need to pay a deposit when renting an apartment as a security for the landlord. This may be up to a maximum of three times the monthly rent before bills. The renter gets the deposit back when he or she leaves the property at the time agreed upon. However, the landlord can withhold part of the deposit to pay for any repair costs which may be necessary.

Housing benefit is a rent allowance for people on low incomes. Anybody who is on a low income may apply for it. You can find the form and other information at www.stuttgart.de/wohngeld.

In order to receive radio and television signals, you must pay a licence fee and register with the German Licence Fee Center (GEZ). You can get the forms from the Citizens' Service Centers (see page 62) or online at www.rundfunkbeitrag.de. Only one person needs to pay the licence fee per apartment. You can choose the provider for your telephone and internet connection by yourself. Make sure to compare prices here too!

What do you do with waste?

Germany is an environmentally-friendly country, and it is the norm to separate household waste by the type. If you live in a rented flat, sufficient waste bins are provided. The cost of rubbish collection is included in the ancillary costs on top of the rent. In Stuttgart there is a grey bin for residual waste, a green bin for paper and a brown bin for biological (organic) waste. Plastic and packaging are placed in "yellow sacks" that are available from the Citizens' Service Centers (see page 62) and some supermarkets. Further information can be found at www.stuttgart.de/gelber-sack.

You can find out on which days the different waste bins are collected from the waste calendar, which is sent to each household once a year free of charge. The dates can also be found at www.stuttgart.de/abfallkalender. There you will find information on bulky waste, recycling depots, disposal of electronic appliances, and the environment bus etc. You can find the right way to dispose of all types of hazardous waste at www.stuttgart.de/Abfall-ABC.

Waste glass is collected in separate containers for green, brown and white glass. You can find out where the nearest containers to you are at www.stuttgart.de/altglas.



Driving and driving licences

A driving licence which was legally issued to an EU citizen by an EU member state is valid anywhere in the EU. The period of validity, however, depends on the rules which apply in the country issuing the licence. It is possible to exchange licences after moving from one EU country to another, but it is not necessary until your licence expires. Persons who have held an overseas driving licence for less than 2 years will be subject to the German probationary driving scheme after taking up residency in Germany.

People from third countries will be entitled to drive for six months on your original licence after legally taking up residency in the Federal Republic of Germany. After that, your licence will no longer be recognised. It is then necessary to obtain a German driving licence to be allowed to drive on German roads. The requirements for obtaining this depend on which country issued your original licence. More information is available here:

Amt für öffentliche Ordnung, Kfz-Zulassungs- und Führerscheinstelle

Krailenshaldenstraße 32
70469 Stuttgart

Driving licence office	Tel. +49 (0)711 216-57100
Vehicle registration office	Tel. +49 (0)711 216-98200
E-mail	fuehrerscheinstelle@stuttgart.de kfz-zulassungsstelle@stuttgart.de
Website	www.stuttgart.de/kfz-zulassung

More detailed information on exchanging foreign driving licences can be found at www.bmvi.de.

All you need to know about Stuttgart!

You can find a lot of information about Stuttgart at welcome.stuttgart.de. All sorts of things worth knowing about the various districts of the city and the facilities available can be found at www.stuttgart.de/stadtbezirke.

You can get an overview of all the offices and institutions in Stuttgart which provide a special service for migrants at www.stuttgart.de under the heading Help and Advice for Migrants.

You can buy fruit and vegetables, meat and bread, flowers and much more from the market hall in the city center and at the many weekly markets in Stuttgart. At www.stuttgart.de/wochenmaerkte, you can find out where and when the weekly market is held in your district.

The flea markets are also popular in Stuttgart, where you can buy cheap second-hand goods of all kinds. The biggest flea market is held on Karlsplatz twice a year. Further information can be found at www.stuttgart.de by searching for "flea market". Look out for posters in your district telling you when these events are to take place.



Advice for new arrivals

Welcome Center Stuttgart

The Welcome Center Stuttgart is a service center for new residents and people who are considering moving to Stuttgart or the local area. The Welcome Center offers an initial consultation for all questions relating to "Living in Stuttgart and the Local Area" to prepare you for everyday life in your new city:

- Residence
- Learning German
- Working
- Training/studying
- Recognition of degrees from foreign universities
- Spaces in childcare facilities and enrolling your child in school
- Culture
- Associations
- Contacts

This consultation can be done in person, and our employees speak both German and English as well as many other languages. It is not necessary to make an appointment. Of course, you can also call us, send us an e-mail or obtain information in advance on our website.



Welcome Center Stuttgart

Welcome Center Stuttgart

Charlottenplatz 17

70173 Stuttgart

Telephone +49 (0)711 216-64640

E-mail info@welcome-center-stuttgart.de

Website welcome.stuttgart.de

Opening times:

Monday and Friday 8.30 am – 1.00 pm

Tuesday and Thursday 2.00 pm – 6.00 pm



Migration advisory centers for new arrivals

There are other advisory centers in Stuttgart which offer help and advice to new arrivals. These services are also free, and you are free to choose which center to get in touch with. A list of addresses and contact details can be found in the annex from page 59 of this brochure.

Youth Migration Service – advice for young people with a migrant background

The Youth Migration Service provides advice to young immigrants who are above compulsory schooling age up to the age of 27. The advice is free of charge and covers all questions which are important for settling down in Germany. The addresses and contact details can be found in the annex from page 64 of this brochure.

Other advisory centers in Stuttgart

There are a number of advisory centers in Stuttgart which specialise in certain areas, for example consumer advice bureaus, issues surrounding addiction, women-only consultations. In some cases staff are also able to speak foreign languages. Please get in touch with the Welcome Center, a Migration Advisory Center or a Youth and Family Counselling Center at the Youth Welfare Office. Our staff there will help you find the right service for you.

Welcome to Germany

The free brochure “Welcome to Germany” provides a number of tips to make living in Germany easier. It contains a number of (Internet) addresses for advisory services and other offices all over Germany. “Welcome to Germany” is free, and can be ordered in German, Arabic, Bulgarian, English, Farsi, French, Greek, Italian, Polish, Portuguese, Romanian, Russian, Spanish and Turkish by e-mailing to publikationen@bundesregierung.de.

Download: www.bamf.de/Publikationen

More information about life in Germany can be found at www.make-it-in-germany.com.

Questions for local authorities

If you have any questions about the services provided by the municipality of Stuttgart, the state of Baden-Württemberg or the federal government, the public service telephone number 115 is there to help. You can call 115 from mainline and most mobile networks, and normal local tariffs apply. Staff at the Service Center for the City of Stuttgart are on hand between 8.00 am and 6.00 pm, Monday to Friday, and are happy to take your call.

Interpreters and translators

You can find the addresses of interpreters and translators for certificates and documents at

www.bdue.de

www.gerichts-dolmetscher.de

www.vvu-bw.de.



Learning German, ja bitte!

Integration courses through the Federal State

Every integration course consists of a language course and an orientation course. The typical integration course generally consists of 700 teaching units. More capable students can also pass an intensive course made up of 430 teaching units.

The language course covers important topics from everyday life, for example:

- Work and career
- Basic and advanced training
- Looking after and bringing up children
- Shopping/commerce/consumer goods
- Leisure time and social life
- Health and hygiene/the human body
- Media and use of media
- Finding somewhere to live

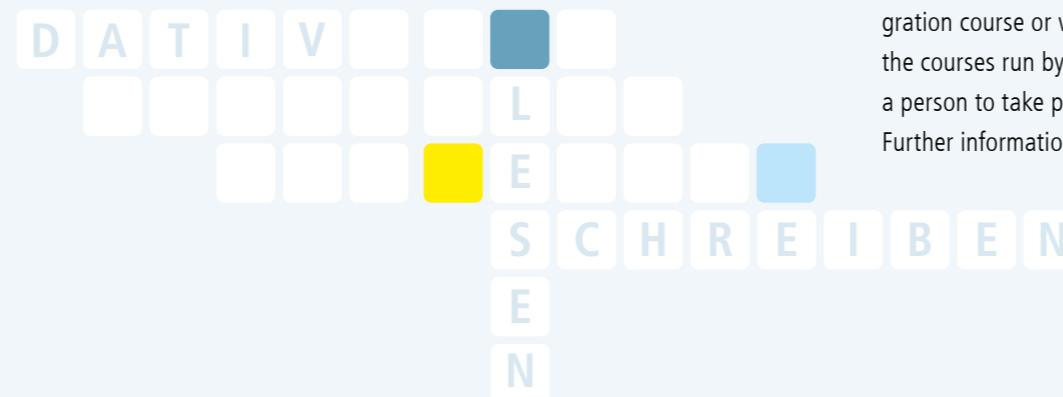
You will also learn how to write letters and e-mails in German, fill in forms, make telephone calls and how to apply for jobs. The topics vary depending on the type of course you register for. The language course culminates with the "German Test for Immigrants" (DTZ).

Following on from the language course, you then take the orientation course. This covers 100 teaching units.

In the orientation course for example, you talk about

- the German legal system, history and culture,
- rights and responsibilities in Germany,
- different ways of living together in society,
- values which are important in Germany, for example religious freedom, tolerance and equality between men and women.

The orientation course finishes with the test "Life in Germany".



The German Residence Act includes rules governing which integration course you may take and how much it will cost. You can find information from the following offices in Stuttgart on whether you are able to take part in an integration course, how much the course costs and how to sign up: The Welcome Center is responsible for new residents and people who have lived in the city for **less than three years**. All other people and refugees should get in touch with the clearing house of the Social Welfare Office of the State Capital Stuttgart (see page 19).

Before starting the integration course, participants take a placement test. The results help decide at which level you should start and whether a special integration course would be suitable for you. In Stuttgart, there are various providers of integration courses which are authorised by the Federal Office for Migration and Refugees. They have courses available in almost all districts in Stuttgart. Both the job center and the Foreigners' Registration Office can oblige foreigners with little knowledge of the German language to take an integration course.

You can find further information at www.bamf.de.

German courses run through the State Capital Stuttgart

In addition to the integration courses through the Federal State, State Capital Stuttgart promotes district-based German courses and the "Mama lernt Deutsch" (Mum's learning German) programme in Stuttgart schools. These courses are offered with childcare, if required.

The municipal German courses are aimed at people who are not eligible to take part in an integration course or who can only reach a service in their district. Refugees who have no access to the courses run by the federal government may also take part. The certificate of eligibility entitling a person to take part in the course will be issued by the Linguistic Integration Clearing House. Further information is available at welcome.stuttgart.de.

Mama lernt Deutsch (Mum's learning German)

The "Mama lernt Deutsch (Mum's learning German)" programme run by the State Capital Stuttgart is primarily aimed at mothers of primary and secondary school pupils and takes place at schools in various different districts in the city. Some courses are also aimed at fathers.

The aim of "Mama lernt Deutsch" is to break down barriers between participants and the school, to make participants more familiar with the German school system and more aware of the issues their children face at school. Childcare is also available on site on request. Information on these courses can be obtained from the Linguistic Integration Clearing House. Further information is available at welcome.stuttgart.de.

Deutschkurse für Neubürger/-innen

Welcome Center Stuttgart

Charlottenplatz 17

70173 Stuttgart

Telephone +49 (0)711 76164640

E-mail info@welcome-center-stuttgart.de

Website welcome.stuttgart.de

Opening times

Monday and Friday 8.30 am – 1.00 pm

Tuesday and Thursday 2.00 pm – 6.00 pm

It is not necessary to make an appointment.

German Courses for Refugees and Longer-Term Residents of Stuttgart

Linguistic Integration Clearing House

Eberhardstraße 33

70173 Stuttgart

Telephone +49 (0)711 216-59090

Office hours:

Monday – Wednesday 8.30 am – 1.00 pm

Thursday 2.00 pm – 6.00 pm

Friday 8.30 am – 12.00 pm

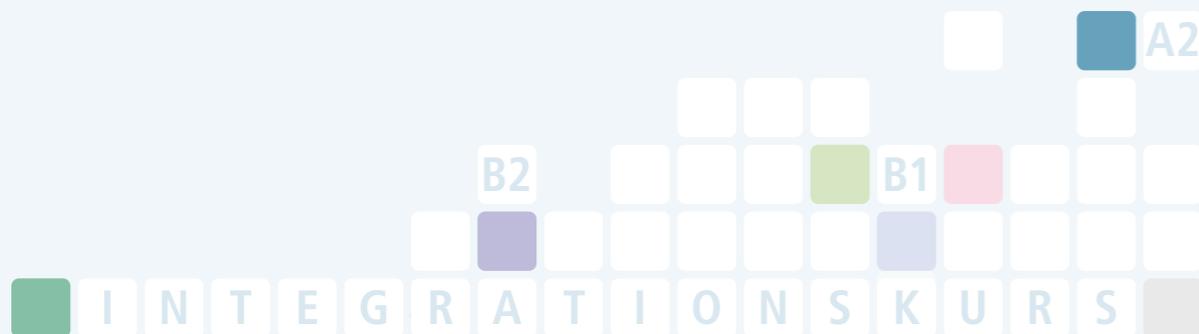
Please arrange an appointment!

You can get an overview of all the different options for learning German in Stuttgart at welcome.stuttgart.de, Keywords: „Service“ and „Publications“

Business German

Business German is a job-related language course offered to all people with a migrant background who are looking for work or who want to make progress in their career.

The course contains job-related German lessons, theoretical lessons in maths, IT, careers studies and lessons on how to apply for jobs, as well as an internship and visits to companies. The course lasts six-months on a full-time basis and twelve months on a part-time basis.



A1



Interested migrants should first have completed an integration course. A language test is carried out before the course starts so participants can be assigned to the correct level. Nearly all occupations are covered: craftsmanship, retail, logistics, care, housekeeping, catering etc. There are also courses for special target groups, such as young people, women or people without a vocational qualification.

The courses are open for jobseekers, unemployed and employed people. Migrants and also employers who are interested in upskilling their workforce can also find out more about the admission requirements from the Employment Agency and the job centers (addresses can be found from page 67 of this brochure).

Courses offered by the municipal Parenting Seminar

They are an introductory service, and combine learning everyday German with questions relating to family life. The varying language skills of the participants are taken into account. Childcare is organised for younger children. Opportunities for learning German are available in various different parts of Stuttgart. Courses take place every week (except during school holidays) and last two hours, either in the mornings or afternoons. There are also literacy courses available.

Youth Welfare Office, Parenting Seminar

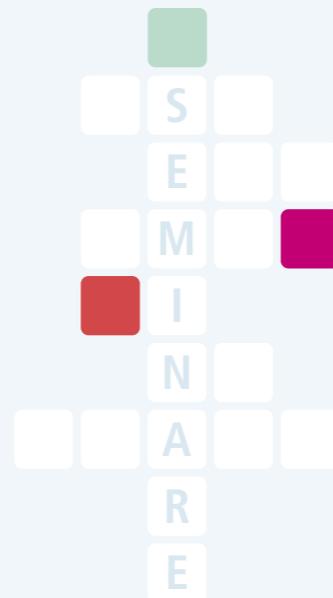
Hauptstätter Straße 68

70178 Stuttgart

Telephone +49 (0)711 216-80344

E-mail elternseminar@stuttgart.de

Website www.stuttgart.de/elternseminar



Language courses for foreigners wanting to study at university

The language of instruction at the universities in Stuttgart is German except for the international master's courses. Those wanting to study in Stuttgart must generally therefore prove a certain level of proficiency in German when applying to study at university. It is often more convenient for prospective students to learn German up to the appropriate standard in their home country.

In order to be admitted to study in Germany, you must pass a language test or submit a certificate of proficiency in German. As each university and course has different requirements in terms of your knowledge of the German language and may only accept certain certificates, we urgently recommend that you contact the university or institution directly for more information.

You can find further information about German as a language of instruction and German tests to allow you to study at universities on the following websites:

www.testdaf.de

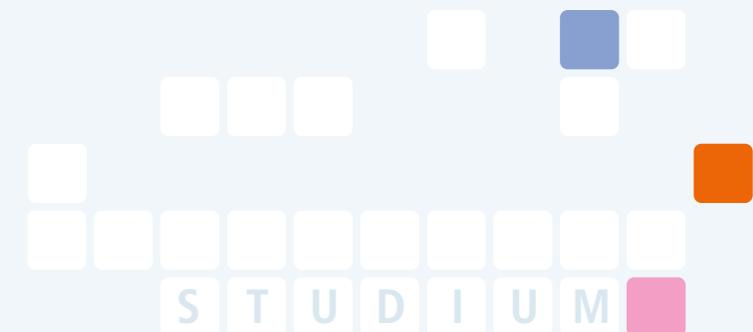
www.fadaf.de

www.goethe.de

www.sprachnachweis.de

www.daad.de

www.germaninstitute.de/produkt/testdaf-kurs



General language courses for foreigners wanting to study at university:**University of Stuttgart****International Office**

Pfaffenwaldring 60

70569 Stuttgart

Telephone +49 (0)711 68568566

E-mail german.courses@ia.uni-stuttgart.deWebsite www.ia.uni-stuttgart.de**Deutschkolleg Stuttgart****Ökumenisches Zentrum**

Allmandring 6

70569 Stuttgart

Telephone +49 (0)711 68706818

E-mail info@deutschkurs-stuttgart.deWebsite www.deutschkurs-stuttgart.de**Institute for Foreign Relations – i f a**

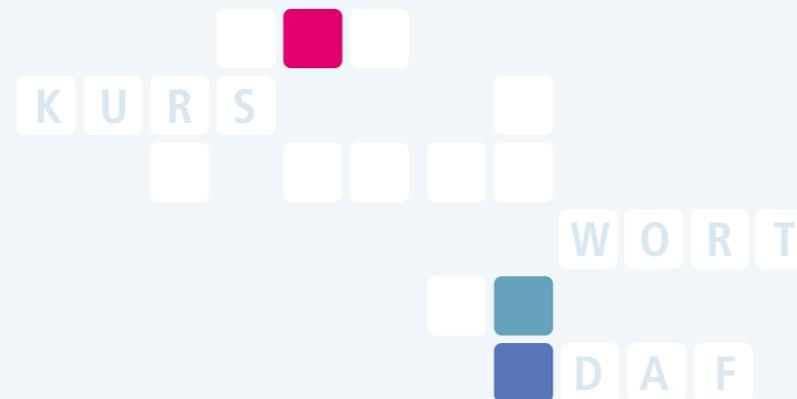
Charlottenplatz 17

70173 Stuttgart

Telephone +49 (0)711 22964990

E-mail deutschkurse@info-akademie.comWebsite www.ifa-akademie.com**Some universities in Stuttgart offer German courses****University of Stuttgart**www.uni-stuttgart.de/studium/bewerbung/international-degree/sprachvoraussetzungenwww.sz.uni-stuttgart.de**University of Hohenheim**www.uni-hohenheim.de**Stuttgart Media University**<https://www.hdm-stuttgart.de>**University of Technology (HFT)**www.hft-stuttgart.de/Hochschule**Preparatory courses for foreigners at technical colleges**

Prospective students from abroad who wish to apply to a technical college in Stuttgart will need confirmation of their credentials to enter higher education. This is issued by the preparatory course for foreigners for technical colleges in Baden-Württemberg in Konstanz. Furthermore, language courses are also available to prepare for the German language proficiency test for admission to higher education.

www.htwg-konstanz.de

Work permits

All persons from EU member states are permitted to engage in employment in Germany or become self-employed, likewise people from Iceland, Liechtenstein, Norway or Switzerland.

People from third countries are only permitted to work in Germany if their residence permit allows it. You can apply for appropriate permits at the Foreigners' Registration Office. Please note: Apply for a work permit at the Foreigners' Registration Office if you have found a job. You may only start working once you have this.

The following comments on your entitlement to work may be mentioned in your residence permit:

- Permitted to engage in employment
You may work for an employer and/or become self-employed.
- Permitted to engage in employment, not permitted to become self-employed
You may work for an employer but may not become self-employed.
- Only permitted to engage in employment with a permit from the Foreigners' Registration Office

Looking for a job/employment services

If you do not have a job or have lost your job, please report to the Employment Agency in Stuttgart.

You will receive support in terms of

- help and advice in looking for work
- qualifications and further training
- financial aid, providing you are eligible to unemployment benefits.

This advice is free of charge. A decision will be made whether you will be supported by the Employment Agency or one of the job centers.

Stuttgart Employment Agency

Nordbahnhofstraße 30-34

70191 Stuttgart

Telephone +49 (0)711 920-4900

0800 4 5555 00 (free of charge)

E-mail stuttgart@arbeitsagentur.de

Stuttgart.EURES@arbeitsagentur.de

Website www.arbeitsagentur.de

Tax identification numbers and taxes

When you register your residency in Germany, a few weeks later you will automatically be sent a letter from the Federal Central Tax Office with your identification number for tax purposes.

The identification number consists of 11 digits. It still remains the same even if you move house or change from one tax office to another. Please keep it in a safe place. You require it when corresponding with the tax office or in certain cases when applying for child benefit. You can find further information at **www.bzst.de**

When you work for a company as an employee, your employer will automatically transfer your income taxes to the tax office for you every month. At the end of the year you will be able to have your taxes checked to see if you have paid too much. To do this, you submit your income tax return to the tax office. As a general rule, it is worth filling in your tax return.

You can find further information at **www.make-it-in-germany.com**.

Self-employed people should get advice from a tax advisor.

J O B C E N T E R

A R B E I T S E R L A U B N I S

Self-employment/entrepreneurship

People who are considering becoming self-employed often have a lot of questions: Will people want to buy my product or service? Has my concept been thought through well enough? How am I going to finance my business idea? Entrepreneurs can get some of the support they need from the Business Development Department at State Capital Stuttgart and its partners. The service covers the following areas:

- Start-up office: Free initial consultation and advisory, with the motto “Asking questions costs nothing!”
- Help with permits: Pilot function within the city administration for entrepreneurs.
- Entrepreneur get-togethers: Entrepreneurs have the chance to present both themselves and their business ideas as well as to network at the get-togethers for entrepreneurs, which are held every six months.
- “Ready for talking with the bank manager” consulting service: The free two-hour consulting service is designed to make sure entrepreneurs are well-prepared for a visit to the bank. There, they will be given tips and help for presenting their business ideas to the bank.
- Two-day entrepreneurship seminar: Entrepreneurs receive information on how to create a business plan and what must be taken into consideration when starting a business.
- Events: A good overview of the events that are being held for entrepreneurs in Stuttgart and the wider region can be found at: **www.startup-region-stuttgart.de**
- Support in looking for premises: The municipal office in charge of unused retail capacity can tell you about short-term and flexible rental options as well as vacant office space. Stuttgart also has more than 20 entrepreneur centers from which you can rent office space at affordable prices to make your business ideas become a reality. These are sometimes co-initiated by the municipal Business Development Department.
- M.TECH Accelerator: In the M.TECH Accelerator, entrepreneurs in the start-up phase will get the necessary support to bring their ideas in the areas of mobility, manufacturing and engineering onto the market quicker. The M.TECH Accelerator provides co-working spaces and an all-round support programme to help entrepreneurs. **www.mtechaccelerator.com**

State Capital Stuttgart Business Development Department

Rathaus

Marktplatz 1

70173 Stuttgart

Telephone +49 (0)711 216-60698

E-mail wifoe@stuttgart.de

Website www.stuttgart.de/wirtschaftsfoerderung, www.stuttgart.de/existenzgruendung,
www.startup-region-stuttgart.de

Recognition of Foreign Qualifications

Getting foreign educational and professional certificates recognised is often an essential prerequisite for migrants becoming integrated into the German labour market. However, the process of getting qualifications recognised is not so simple. Which office is responsible for you depends on your qualification and where you live, or in which state you want to practise your profession. You can contact an information center in Stuttgart that will explain all the necessary steps to you and will tell you who you need to get in touch with.

AWO Kreisverband Stuttgart e. V.

Olgastraße 63

70182 Stuttgart

Telephone +49 (0)711 2106117

E-mail anerkennung@awo-stuttgart.de

Telephone +49 (0)711 2106121

E-mail qualifizierung@awo-stuttgart.de

Website www.awo-stuttgart.de

Please arrange an appointment.

Further information can be found at **www.anerkennung-in-deutschland.de** in German, English, Italian, Polish, Romanian, Spanish, Turkish, Greek, Arabic, Russian and French.



Training

Being well trained is important in Germany if you want to get ahead in your career. In Stuttgart there are a number of ways to seek advice on job training.

Employment Agency

Staff at the Employment Agency in Stuttgart give advice on training and job opportunities as well as on how to develop skills. A special employment advice service also exists for those under the age of 25. The Career Information Center (BiZ) should be the first point of contact for everybody who is at a crossroads in their career and who needs advice. Here you can find all manner of work and career-related information, a self-service information desk for investigating different careers, current job offers or finding out more about events on the info screen. You can also use the Internet and media at the respective terminals.

Stuttgart Employment Agency and Career Information Center

Nordbahnhofstraße 30-34

70191 Stuttgart

Telephone +49 (0)711 9200

E-mail stuttgart@arbeitsagentur.de

Website www.arbeitsagentur.de

Job Center

Staff in the different branch offices give advice and support to job seekers in applying for jobs and by finding jobs for their clients, and promote occupational integration through training, qualifications and employment offers. The list of job centers in Stuttgart can be found from page 67 of this brochure.

Job Connections for young people from Stuttgart

The information center is aimed at young people from Stuttgart aged between 15 and 27. At the applications center visitors have the option of completing an application without an appointment. Visitors can print things out free of charge, as well as scan, copy and make telephone calls. An advisor has time to offer support with written or online applications. Visitors can also have photos taken at a low price for use in job applications. In the consultation, visitors can also determine which career opportunities are available to them, e.g. getting school-leaving certificates, starting an apprenticeship or job opportunities. Job interview training is also available.

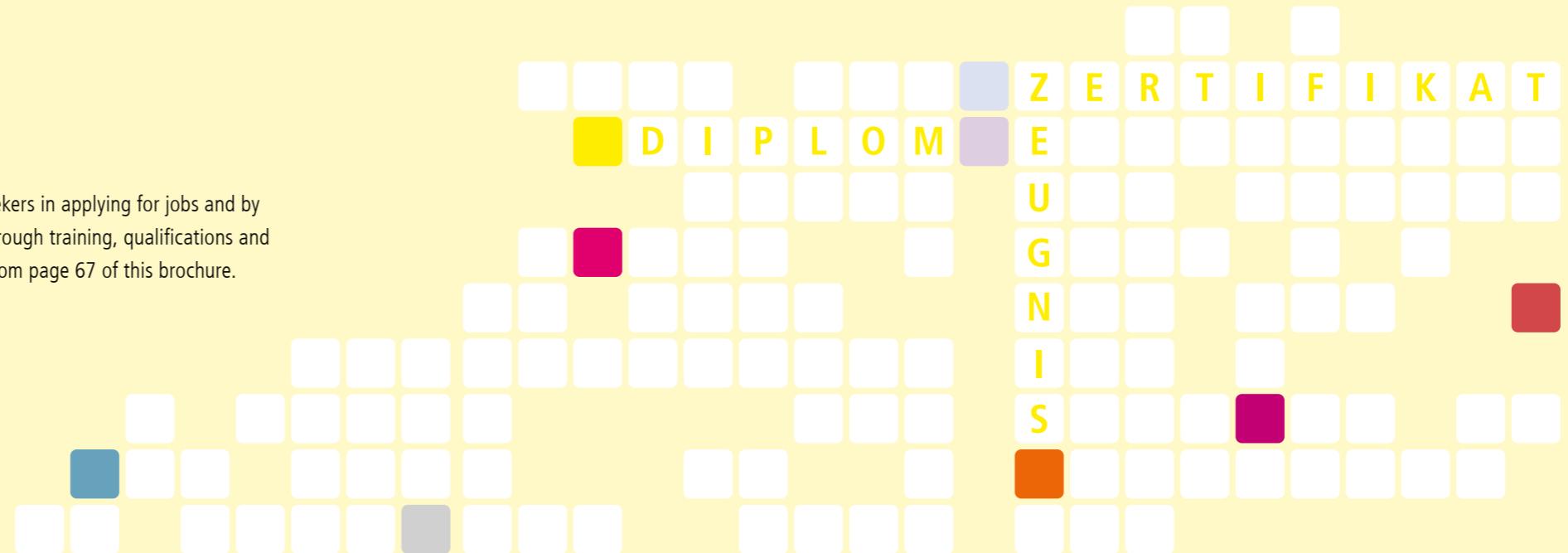
Job Connections

Rosensteinstraße 9

70191 Stuttgart

Telephone +49 (0)711 216-88919

Website jobconnections.de



Apprenticeship office (Ausbildungscampus)

Teenagers and young adults who are looking for an apprenticeship place can contact the apprenticeship office. There you can get information and advice free of charge regarding all matters relating to apprenticeships and careers, careers and integration events, as well as services which bring young people in touch with internship and apprenticeship providers as well as voluntary work. Those seeking advice are guided by mentors, who provide long-term personal and individualised consultancy. Special services for smaller groups are available on request, e.g. job application training or German classes.

Apprenticeship Office (Ausbildungscampus)

Jägerstraße 14

70174 Stuttgart

Telephone +49 (0)174 9425437

E-mail info@ausbildungscampus.org

Website www.ausbildungscampus.org

Coordination Center for Training and Migration (KAUSA) Service Center for the Stuttgart region

The KAUSA advises you on any questions you may have regarding dual vocational training. It provides consulting for young people with a migrant background during their transition from school to work, and provides specific training programmes or mentoring. Parents with a migrant background can ask for advice on the education and training system in Germany.

IHK Region Stuttgart

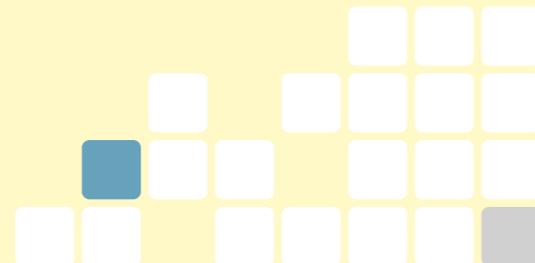
Jägerstraße 30

70174 Stuttgart

Telephone +49 (0)711 20051114

E-mail kausa@stuttgart.ihk.de

Website www.stuttgart.ihk24.de



Stuttgart Job Center/MUT

This special job center provides individual consultation and support regarding questions relating to education and vocational training for refugees who receive benefits in accordance with the Social Code II (SGB II). It may also place clients in language classes, as well as training programmes, programmes which lead to a qualification, and employment.

Stuttgart Job Center/MUT

Deckerstraße 31

70372 Stuttgart

Telephone +49 (0)711 216-94000

E-mail jobcenter.mut@stuttgart.de

Website www.stuttgart.de/jobcenter

Studying in Stuttgart

Universities in Stuttgart

Stuttgart's public universities provide teaching and research of international standing. The variety of courses you can study ranges from technical subjects to musical and artistic training.

The public universities in Stuttgart are

- University of Stuttgart
- University of Hohenheim
- Stuttgart Media University
- Stuttgart University of Applied Sciences
- State University of Music and Performing Arts
- Stuttgart State Academy of Art and Design
- Baden-Württemberg Cooperative State University Stuttgart

In addition to these, there are also a number of private universities. More details can be found at www.stuttgart.de/hochschulen.

Baden-Württemberg Cooperative State University

The dual-study programme at the Baden-Württemberg Cooperative State University (DHBW) Stuttgart combines a scientific university education with practical work experience. Students apply for an apprenticeship at a company or a social institution and receive a training allowance. Then, they can be admitted to the Cooperative State University. Students alternate between spending three months at the university and three months working for their employer. Further information is available at www.dhbw.de/informationen/studieninteressierte.

Requirements of international students to be admitted to university

It is necessary for a prospective student to be accepted by his or her university of choice. The requirements depend on the course of study. More specific information is available on the homepage of the respective university.

Overseas students from non-EU/EEA countries require a student visa. You can generally obtain the visa before travelling to Germany from the German embassy or consulate in your home country, providing two conditions are fulfilled:

- Presentation of your confirmation of admission from the university,
- Proof of at least 861 euros a month (10,332 euros per academic year) to finance your living costs in Germany.

The visa will be exchanged for a residence permit for the purpose of studying after arriving in Germany and registering with the Foreigners' Registration Office.

In the state of Baden-Württemberg, international students from outside the EU must pay tuition fees of 1,500 euros per semester. This does not apply to refugees.

Additional information on the requirements for issuing a student visa can be found at

www.service-bw.de

www.studieren-in-bw.de

mwk.baden-wuerttemberg.de/de/hochschulen-studium

www.study-in.de

www.uni-assist.de

and on the web page of the German embassy in your country.



Studierendenwerk Stuttgart

The Studierendenwerk Stuttgart supports students in their everyday life with a variety of services. Detailed information on accommodation, childcare, loans and insurance, legal and social advice, BAföG etc can be found on the Studierendenwerk Stuttgart website:

www.studierendenwerk-stuttgart.de

Studierendenwerk

Rosenbergstraße 18

70174 Stuttgart

Telephone +49 (0)711 4470-1247

E-mail sozialberatung@sw-stuttgart.de

Office hours:

Monday to Thursday 9.00 am – 3.00 pm

Friday 9.00 am – 12.00 pm

University Educational Guidance/Guidance Guarantee Fund

Students from overseas who want to continue their studies in Germany and academics with a degree earned overseas can get in touch with these offices. The advisers offer guidance regarding the options available for studying in Germany, help prospective foreign students get their overseas qualifications and credits recognised, and provide information about funding options and training costs.

Workers Welfare Association Stuttgart

Olgastraße 63

70182 Stuttgart

Telephone +49 (0)711 210-6119

E-mail bildungsberatung@awo-stuttgart.de

Website www.awo-stuttgart.de

IN VIA Youth Migration Service

Olgastraße 62

70182 Stuttgart

Telephone +49 (0)711 2489-3117

E-mail jmd.stuttgart@invia-drs.de

Website www.invia-drs.de

Events for international students

The Welcome Club Stuttgart offers the opportunity to get to know students from Germany and from all over the world. More detailed information and dates can be found at **www.stuttgart.de** or **welcome.stuttgart.de**.



Children and adolescents

Childcare/Family information

The City of Stuttgart has a varied and comprehensive range of childcare services for children of all ages, both before and after they start school as well as in the holidays. Please contact the Family Information Service if you are looking for day care for your children, a place in a nursery school, or a child minder.

The Family Information Service will advise you on which service best covers your individual childcare needs. It can also provide you with information about family centers in your part of town, play groups and toddler groups, family learning courses and respite services, financial aid, healthcare, other counselling services as well as recreational facilities for children and young people. You can also find information here about support as part of the fixed-hours school, the types of services provided by primary and secondary schools and programmes aimed at helping those with school-age children.

Family Information Service, State Capital Stuttgart, Youth Welfare Office

Wilhelmstraße 3

70182 Stuttgart

Telephone +49 (0)711 216-55445

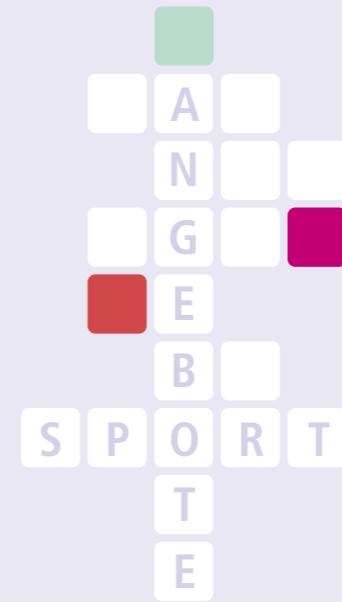
E-mail kita.platzmanagement@stuttgart.de

Website www.stuttgart.de/familieninformation

Office hours:

Monday to Friday 9.00 am – 12.00 pm

You can get in touch in person, by phone or by writing to us. It is not necessary to make an appointment.



Advice and Support for Families, Children and Young People

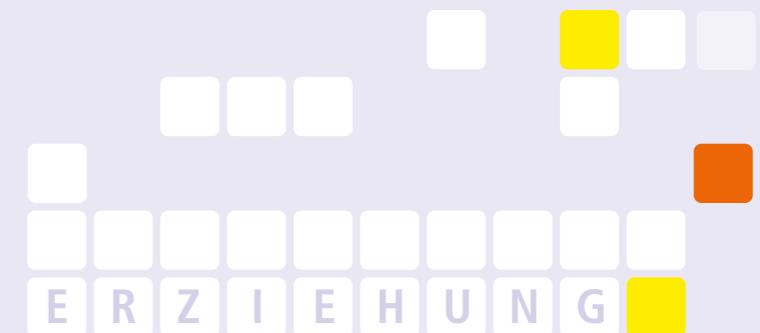
The Youth and Family Counselling Center is your first point of contact for any questions relating to family and children. They offer

- General social and life counselling
- Family counselling
- Educational counselling
- Psychological counselling
- Advice on separation and divorce
- Advice on child custody and access rights.

The list of counselling centers in Stuttgart can be found from page 65 of this brochure.

Centers for children and young people

Centers for children and young people provide a varied programme of events in most districts of Stuttgart. The over 40 recreational facilities for children and young people have various kinds of equipment and provide different kinds of services. These range from cafes, discos and special areas for children aged between 6 and 12 to workshops and sport, media and music programmes. You can find the addresses of these centers and other information at www.stuttgart.de/jugendhaeuser.



Holiday care and holiday/forest camps

Services run by the municipality and addresses can be found at www.stuttgart.de/ferien, likewise information on school, careers, leisure and voluntary work in Stuttgart can be found at www.tipsntrips.de. Furthermore, there are a number of other organisations, such as for example cultural institutions or sports clubs, which offer an exciting holiday programme.

The 31 forest camps are mostly located on the edge of the city, and offer children aged between 6 and 14 in particular (in some cases also preschool-aged children) the ideal conditions for a fun and interesting few days. All Stuttgart residents with a Family Card can get a 20 percent discount off the price. Families with a Bonuscard should present it. Here you will find an overview of the forest camps in Stuttgart: www.waldheime-stuttgart.de.

School

| ڤسردم | ڤسردم | school | école |
 | школа | škola | okul | escuela |
 | scuola | σχολείο | școală

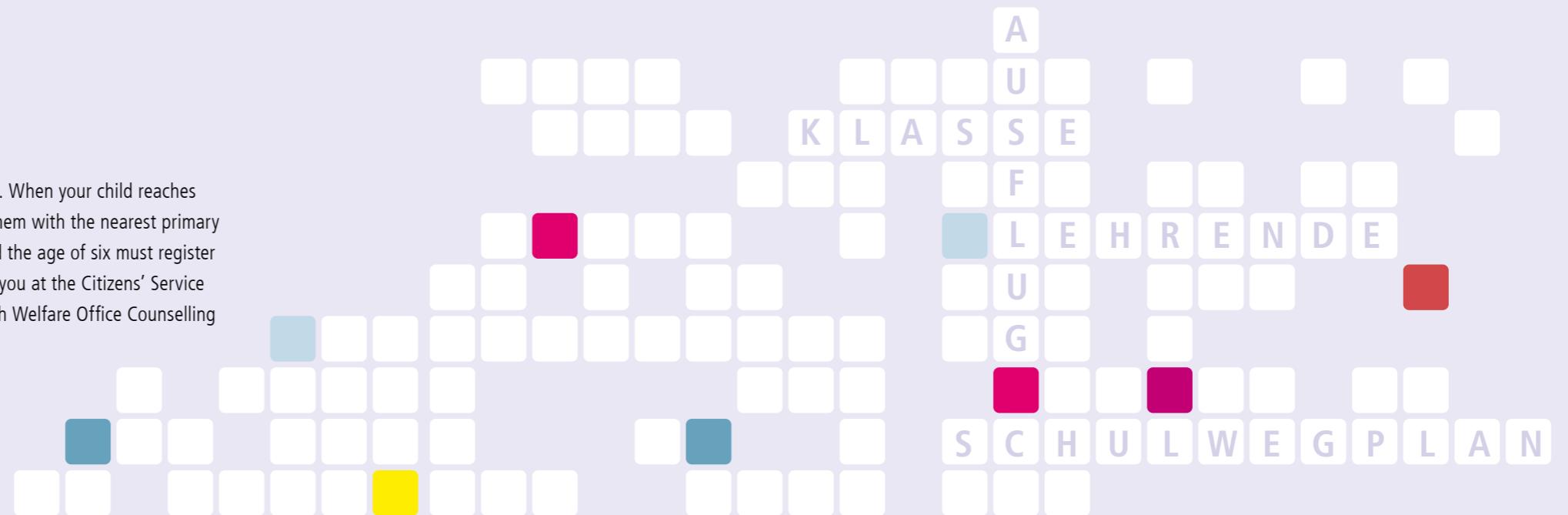
Going to school

Children in Germany are required to attend school from the age of six. When your child reaches the age of six you will automatically receive an invitation to register them with the nearest primary school. Parents who are new to the area and whose child has reached the age of six must register their child independently. You can find out which school is nearest to you at the Citizens' Service Center (see page 59), at the Family Information Service or at the Youth Welfare Office Counselling Centers (see page 65).

Parents can find detailed information on sending their children to school at welcome.stuttgart.de/schule. This information can be downloaded in Arabic, Farsi, English, French, Russian, Croatian, Turkish, Spanish, Italian, Greek and Romanian.

School Route Maps

In Stuttgart, there is a school route map available for most primary schools. This helps parents to find the best way to school for their children and to practise it together. School route maps can be obtained from the schools and are also available online at www.stuttgart.de/schulwegplan. Here you can also find lots of information in Arabic, German, English, French, Italian, Croatian and Turkish on how to make sure your children get to school safely.



Child benefit/Supplementary child benefit

Mothers and fathers who are permanent residents in Germany are eligible to receive child benefit. It is generally paid until the child reaches 18 years of age, but in some cases is paid for longer. To receive child benefit, you must apply to the Family Benefits Department at the Federal Employment Agency. You must provide the Family Benefits Department with both your own tax ID number as well as that belonging to the child. Certain conditions apply for foreign citizens. If you are a foreign citizen, you may apply for child benefit if:

- You are a citizen of an EU member state, the European Economic Area or Switzerland.
- You are a citizen of one of the following countries: Algeria, Bosnia-Herzegovina, Kosovo, Morocco, Montenegro, Serbia, Tunisia or Turkey. In addition to this, you must either be employed in a job which is subject to social security deductions or receive unemployment or disability benefits.
- You have a valid permanent residence or a residence permit entitling you to work in Germany.
- You have been incontestably recognised as a refugee or asylum seeker.

The necessary application forms (also available in languages other than German) and additional information can be found at www.arbeitsagentur.de/familie-und-kinder/kindergeld.

Family Benefits Department Stuttgart

Neckarstraße 84

70190 Stuttgart

Telephone 0800 4555530 (free of charge), +49 (0)711 9412220 (for questions about child benefit)

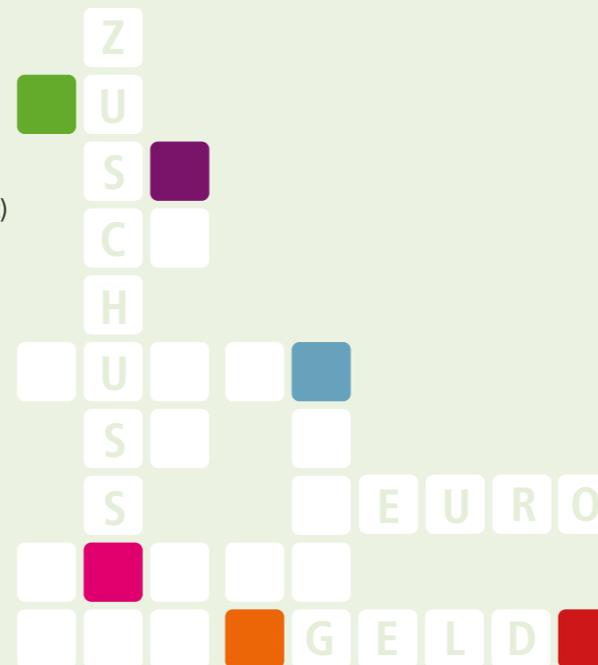
E-mail Familienkasse-Baden-Wuerttemberg-Ost@arbeitsagentur.de

Supplementary child benefit provides financial support to low-income families.

The following criteria need to be met:

- You receive child benefit for the child.
- Your gross income is at least 900 euros (for a couple) or 600 euros (single parent).
- Combined with the supplementary child benefit, you have an income which is above the eligibility threshold for unemployment benefit II or social assistance.

The Family Benefits Department will provide you with information about the conditions for applying.



Parental allowance/Parental allowance plus

Mothers and fathers who care for and bring up their children after they are born, do not work more than 30 hours a week, live with their children in the same household and live in Germany are entitled to parental allowance. Citizens of EU member states, the European Economic Area or Switzerland are entitled to parental allowance by EU law, providing they live or work in Germany. For other foreigners, it depends on whether your stay in Germany is expected to be permanent based on the kind of residence document you hold and your access to the labour market.

Parents can receive a basic parental allowance from the birth of their child up until the age of 14 months, or parental allowance plus after that. The parents can split the allowance between each other depending on who wants to stay at home to look after the child and for how long. Parental allowance is based on the level of the net disposable income that the parent looking after the child had prior to the birth of the child and that they no longer have afterwards. Parental allowance plus is designed in particular for parents who want to work part-time while claiming parental allowance.

It is worth taking advice on which model is the most suitable for your family. You can get more information from the Family Information Service in Stuttgart (page 36 of this brochure) or the Youth and Family Counselling Centers in the various districts (page 65 of this brochure). Applications can be submitted at the

L-Bank – Landeskreditbank Baden-Württemberg

Schlossplatz 12

76131 Karlsruhe

Telephone 0800 6645471 (free of charge)

E-mail familienfoerderung@l-bank.de

You will find all the necessary forms on the website of www.l-bank.de. Additional information can be found on the website of the Federal Ministry for Family Affairs, Senior Citizens, Women and Youth (www.bmfsfj.de) or at familienportal.de.



Benefits for Education and Participation

There are additional benefits available for children, teenagers and young adults who claim unemployment benefit II, social assistance, housing benefit, supplementary child benefit or social welfare, for example to cover the cost of excursions and school trips, school supplies, school transport, learning support, school dinners and taking part in social and cultural activities. You can find forms and an information brochure at www.stuttgart.de under the heading Benefits for Education and Participation.

Family Card

The City of Stuttgart wants this voluntary social benefit to enable all children and young people to participate in the many recreational and educational activities in Stuttgart. The so-called participation benefit has supplemented the municipal benefit since 2011. Children and young people benefit from this whose parents claim the following benefits:

- Benefits in accordance with the Social Code II (SGB II)
- Benefits in accordance with the Social Code XII (SGB XII)
- Benefits in accordance with the Asylum Seekers' Benefits Act (AsylbLG)
- Housing benefit
- Supplementary child benefit

The Family Card credit balance and the participation benefit are both stored in so-called purses on the Family Card. The charged card is used as a form of payment for various recreational and educational activities. The Family Card brochure contains further information on who is entitled to the benefits of the Family Card and participation benefit, how and where you can obtain a card and which partners accept it. Additional information can be found at www.stuttgart.de/en/family-card.

Bonuscard + Culture

The State Capital Stuttgart guarantees a voluntary social benefit with the Bonuscard. This is exclusively for people who have their main residence in Stuttgart and e.g. claim benefits in accordance with the Social Code II, basic insurance, benefits in accordance with the Asylum Seekers' Benefits Act, housing benefit in accordance with the Housing Allowance Act, supplementary child benefit, etc.

You can receive discounts and allowances for a wide range of services. The Bonuscard also gives you the opportunity to buy discounted monthly tickets for public transport within the Stuttgart area. There are a number of discounts available for children. The KULTUR FÜR ALLE Stuttgart (Culture for all) initiative in connection with the Bonuscard also entitles you to free cultural visits at over 80 partner institutions. More detailed information can be found at www.stuttgart.de/en/bonus-card.

State Family Pass

The state family pass and associated voucher card enable families permanently resident in Baden-Württemberg to visit state-owned castles, gardens and museums a total of 20 times a year either free of charge or at a reduced rate. You can apply for the state family pass at any Citizens' Service Center in Stuttgart or online. Further information is available at www.sozialministerium.baden-wuerttemberg.de/de/soziales/familie/leistungen/landesfamilienpass/



The German social security system

The German social security system is based on what's known as the solidarity principle. This means that all insured persons contribute towards financing the social security system according to their ability to pay. Likewise, the benefits are the same for everybody. The social security system has five pillars: the contributions to the health, nursing care, pension and unemployment insurance are met in equal parts by the employer and the employee. Depending on the health insurance company, employees may possibly have to pay an additional contribution. Accident insurance is exclusively financed by the contributions made by the companies.

Health insurance

All persons resident in Germany must be covered by health insurance. The majority of the population is covered by the statutory health insurance scheme (GKV). Here they have the choice of more than 100 health insurance companies, which can sometimes differ significantly in price. Although the benefits offered by the companies are the same as far as possible, each health insurance company has their own focus. For example, some subsidise alternative healing methods more heavily, while others attract people with extensive bonus programmes. You will find an overview of the various health insurance companies on the Internet or in the phone book under „Health insurance“.

You can register

- through your employer
- through the Employment Agency or the Job Center
- by arranging a personal appointment.

If one spouse already has health insurance, the other spouse and their children (up to a certain age limit) can all be insured together by the same health insurance company.

The health insurance contribution rate is currently 14.6% of gross salary for employees and employers. By law however, insured persons are not obliged to make unlimited contributions towards health insurance coverage. In 2018, if you earn more than 4,538 euros a month gross (or 54,450 euros a year), you are not liable to pay health care contributions for anything above this amount.

The income threshold for paying contributions to the statutory health insurance scheme is determined each year and is the same all over Germany. It is currently 60,750 euros a year. Those who earn above this amount may also take out private health insurance if they wish. The legal obligation to have health insurance coverage remains unchanged.

If you have any further questions, please seek advice from a health insurance company or get in touch with a migration advisory center or the Youth Migration Service. They will help you find the right offer for you.

Nursing care insurance

This is a compulsory insurance scheme designed to hedge against the risk of requiring nursing care. Everybody who is a member of the statutory health insurance scheme or a private health insurance company is obliged to have nursing care insurance. Each statutory and private health insurance company must also offer a nursing care insurance scheme to those insured by it. Because of the basic principle that nursing care insurance scheme follows on from health insurance, those insured by the statutory health insurance scheme are insured with the nursing care insurance fund, while those with private health insurance are obliged to hedge against the risk of needing nursing care with a private health insurance company.

Pension insurance

The risks insured by the statutory pension insurance scheme (GRV) are age (old-age pension), a reduced capacity to work and death (survivor's pension). Furthermore, the representatives of the statutory pension insurance scheme provide services related to medical and occupational rehabilitation to restore or improve the patient's capacity to work and to participate in employment. Pension insurance is generally financed by contributions, which in the case of employees who are obliged to take out insurance are split equally between employees and employers. People insured on a voluntary basis, and self-employed persons who are subject to compulsory insurance shall pay the full contribution by themselves, and others must provide for their own retirement. Special circumstances apply regarding the social security scheme for artists as well as for people in marginal employment.

Unemployment insurance

This ensures that you still have an income if you should lose your job. Unemployment insurance is financed by contributions, which are split evenly between the employee and employer. All apprentices and employees are obliged to contribute towards the scheme, providing they are not in marginal employment. The contributions towards unemployment insurance are used to pay unemployment benefits and employment promotion.

Statutory accident insurance

The purpose of this is to prevent workplace accidents, occupational illnesses and work-related health hazards, and should one of these events occur to restore the health of the insured person and their capacity to work "with all suitable measures". All employees, children, schoolchildren and other groups, for example some volunteers, must be covered by this scheme. Statutory accident insurance is financed through contributions made by member companies. You can find further information at www.bmas.de/DE/Themen/Soziale-Sicherung/Gesetzliche-Unfallversicherung/gesetzliche-unfallversicherung.html. Self-employed workers can take out private insurance.

Other important private insurance policies

Third-party motor insurance is mandatory in Germany and is designed to protect the victim(s) of an accident. Therefore, every driver must take out private third-party motor insurance in order to be allowed to drive on the public roads.

Despite its name, private liability insurance is not an obligation, but can be taken out privately. Though because everybody is obliged by law to bear liability for damage caused, it is advisable to take out this insurance. The costs may vary, so please compare the different offers available.

Homeowners' insurance is a form of property insurance. It offers protection for inventory, meaning the furniture, utilities and consumable items of a private household (household goods) against fire, tap water, storm, hail, burglary, theft and vandalism. The costs may vary, so please compare the different offers available.

Health

Choice of doctor, medicines

Those who have health insurance in Germany generally have a free choice of doctor. You are treated after presenting the health card which is issued to you when you first join the health insurance company. In Germany it is the norm to first visit a doctor (GP) and where appropriate a paediatrician close to your home. If you need special treatment or tests, the GP will refer you to a specialist. The ability to choose a GP has an advantage, because test results and reports from all doctors are available in one place and your doctor will be fully informed about your health. You can find the addresses at www.gelbeseiten.de/aerzte/stuttgart and www.arztsuche-bw.de.

If you want to find a doctor who speaks your native language, you can also find more information at www.arztsuche-bw.de. Enter the kind of doctor you are looking for who can speak your language into the form. You can find a wealth of information translated into a number of languages at www.medi-bild.de/hauptseiten/Materialien.html

Pregnant women should regularly visit their gynaecologist from the early stages of pregnancy onwards. Your gynaecologist will give you a maternity log, which all important information in connection with pregnancy is entered into. You will be given a medical check-up booklet when you give birth. This is used to list all the medical check-ups the child has up until the age of 14. Even when you are healthy, you should regularly go for check-ups. Check-ups and required vaccinations are free for you, as the costs will be borne by your health insurance company. There are certain medicines which only a doctor may prescribe. You will be given a prescription for this. Some prescriptions are free, but for some prescriptions you must pay the pharmacist a charge of between 5 and 10 euros. The health insurance company will automatically bear the remaining costs. There are also medicines which you can simply buy from a pharmacist without a prescription. You must pay for these yourself. If you are ill and unable to work, your doctor will give you a sick note to give to your employer.

Medical emergencies

Please contact the emergency medical service if your GP is not available. The emergency medical service will help you in non-life threatening situations. It is available at the following times:

Monday to Thursday	7.00 pm – 7.00 am
Friday	2.00 pm – 7.00 am
Saturday, Sunday and public holidays	24 hours
Telephone	116 117 (nationwide)

You can find the contact persons for urgent emergencies at night and at the weekend at www.stuttgart.de/medizinische-notdienste. You can also find out which chemists in your area offer an emergency service at www.lak-bw.de. The important telephone numbers for emergency doctors can be found on the last page of this brochure.

Health advisory services

Services for the Elderly

Those who have questions about getting older can get in touch with the district offices providing services for the elderly. Staff there will give you all the information you require about accommodation for the elderly, nursing care insurance, as well as cultural and leisure offers for seniors.

You can find the address for the district office responsible for you as well as detailed information at www.stuttgart.de/leben-im-alter or you can call the central telephone number at **+49 (0)711 216-59099**.

People with chronic illnesses or disabilities

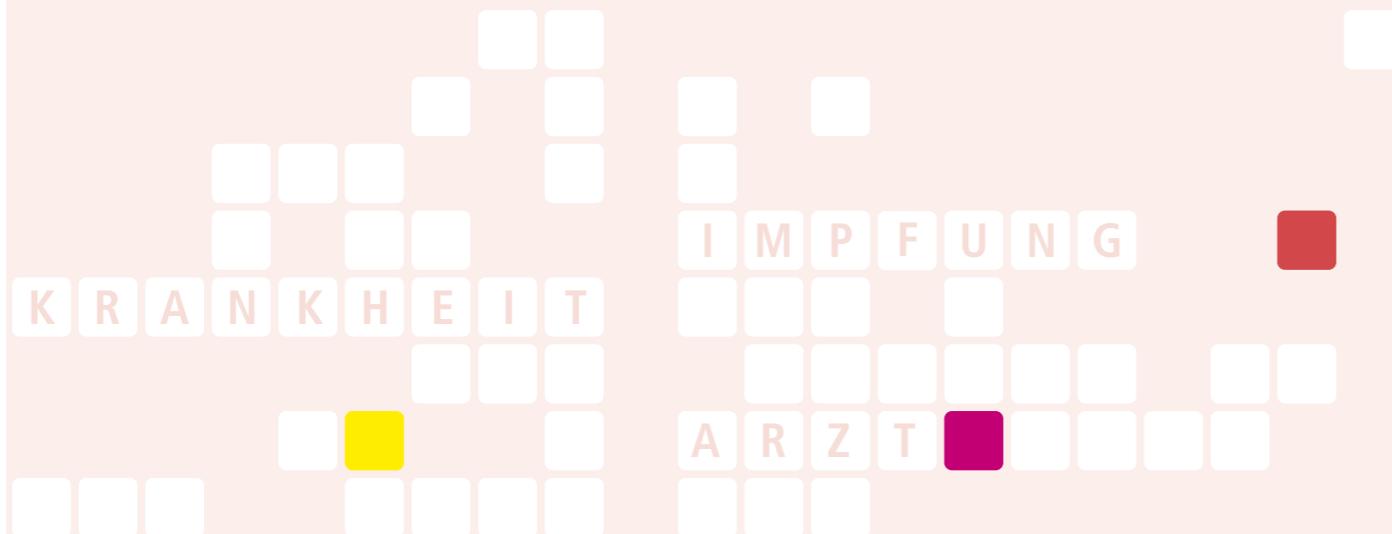
The Municipal Social Services Department at the Health Authority advises people up to the age of 65 with chronic illnesses or disabilities and their families. The employees answer your questions and help you find solutions and new possibilities for relief. Please arrange an appointment for personal advice.

Health Authority

Municipal Social Services for people with a chronic illness or disability
Schloßstraße 91
70176 Stuttgart
Telephone +49 (0)711 216-59468
E-mail gesundheitsamt@stuttgart.de

Additional information can be found at

www.stuttgart.de/menschen-mit-behinderungen



Getting around in Stuttgart

The public transport network

The Verkehrs- und Tarifverbund Stuttgart GmbH (VVS) coordinates the public transport (VVS/SSB/DB) in Stuttgart as well as the adjacent municipalities of Böblingen, Esslingen, Ludwigsburg and Rems-Murr, and also in parts of the municipality of Göppingen and Ostalbkreis. With the VVS tickets you can travel on all suburban trains, regional trains (RB, RE, IRE), light rail trains, buses, the rack railway and the cable car. One ticket is therefore sufficient for journeys across the whole of the area covered by VVS.

Single tickets and tickets for multiple journeys can be bought from ticket machines, in buses as well as from the driver. For weekly or monthly tickets you need a network pass or a polygoCard. You can apply for both of these in Stuttgart from the following offices with your ID card or passport or order them online at www.vvs.de:

SSB Customer Center

- SSB Customer Center, Main Station Arnulf-Klett-Platz 3
- SSB Customer Center Rotebühlplatz/Das Gerber stop
- SSB Customer Center Charlottenplatz stop

SSB Reisen, Travel Office, König-Karl-Straße 49, Bad-Cannstatt

Deutsche Bahn Trave Center

- Deutsche Bahn Travel Center, Main Station Arnulf-Klett-Platz 2
- Deutsche Bahn Travel Center, Bahnhofstraße 30, Stuttgart-Bad Cannstatt

DB Vertrieb GmbH, Travel Center

- Pfaffenwaldring, Stuttgart-Vaihingen
- Vollmüllerstraße 1, Stuttgart-Vaihingen
- Bahnhof 2, Unterländer Straße 11, Stuttgart-Zuffenhausen

VVS information center at the i-Punkt opposite the Stuttgart main railway station, Königstraße 1a.

All centers can provide you with information about timetables and prices.

Especially for newcomers!

New residents in Stuttgart can get the practical SSB welcome package with useful information on public transport in the area and an introductory voucher, a 14-day ticket to try out. You receive this when you register at your local Citizens' Service Center in Stuttgart (see page 59 of this brochure).

Further information on the public transport network

You can find several plans and maps on the website at www.vvs.de. They show the network of bus, tram and underground lines. In addition to this, you can find out more about tickets and prices, and in some cases book online and download apps. The electronic timetable information shows you how and when you can reach your destination. You can also find information on transporting your bike on the public transport network.

Mobility consulting service

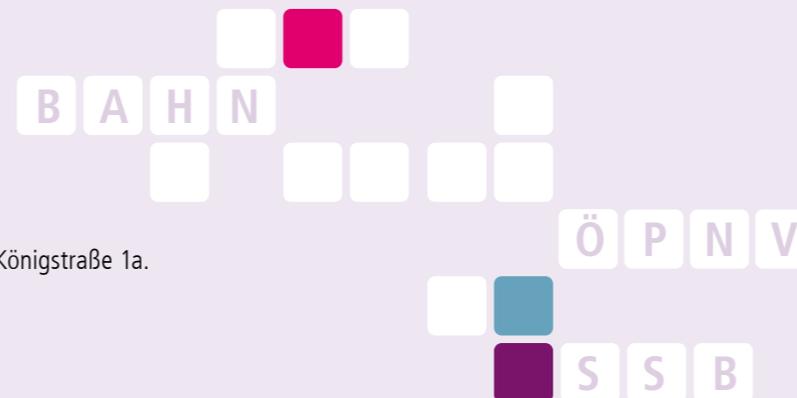
You can find the mobility consulting service in the VVS information center at the i-Punkt opposite the Stuttgart main railway station:

Telephone +49 (0)711 216-88900

E-mail mobiltaetsberatung@stuttgart.de

Here you can get information free of charge about:

- Services offered by the public transport operator (ÖPNV)
- Route planning (for pedestrians, cyclists and drivers)
- Car-pooling
- Cycling in Stuttgart
- Car-sharing
- Parking
- Excursions in the area around Stuttgart



Cycling

Cyclists can securely tie their bikes to bicycle holders at almost all underground and suburban train stations in the Stuttgart area. A number of stops in the VVS zone also have places where you can store your bikes, which are often under cover. You can find out more at www.vvs.de/rundum-mobil/unterwegs/selbst-fahren-fahrrad/bike-ride.

A total of 600 bikes and 100 pedelecs are available to hire at 75 RegioRadStuttgart stations right across the city. The cost of renting a bike is very low at 1 euro for half an hour, up to a maximum of 10 euros a day. Electric bikes (pedelecs) cost 4 euros an hour, up to a maximum of 16 euros a day. For polygoCard holders (which you can subscribe to at the VVS), rental is free of charge for the first half an hour. You can find out more at www.regioradstuttgart.de.

Stuttgart can currently boast of a total of 180 kilometres of cycling paths, and the network is constantly being expanded. You can plan your ride with the online cycling route planner at radroutenplaner.vvs.de.

E-roller sharing in Stuttgart

You may ride the *stella* e-scooters all over the Stuttgart area. You can hire, charge and return the e-scooters in "home territory" (stella-sharing.de). This covers the city center as well as the districts of Botnang, Degerloch, Feuerbach, Sillenbuch, parts of Bad Cannstatt and the two university sites of Hohenheim and Vaihingen.

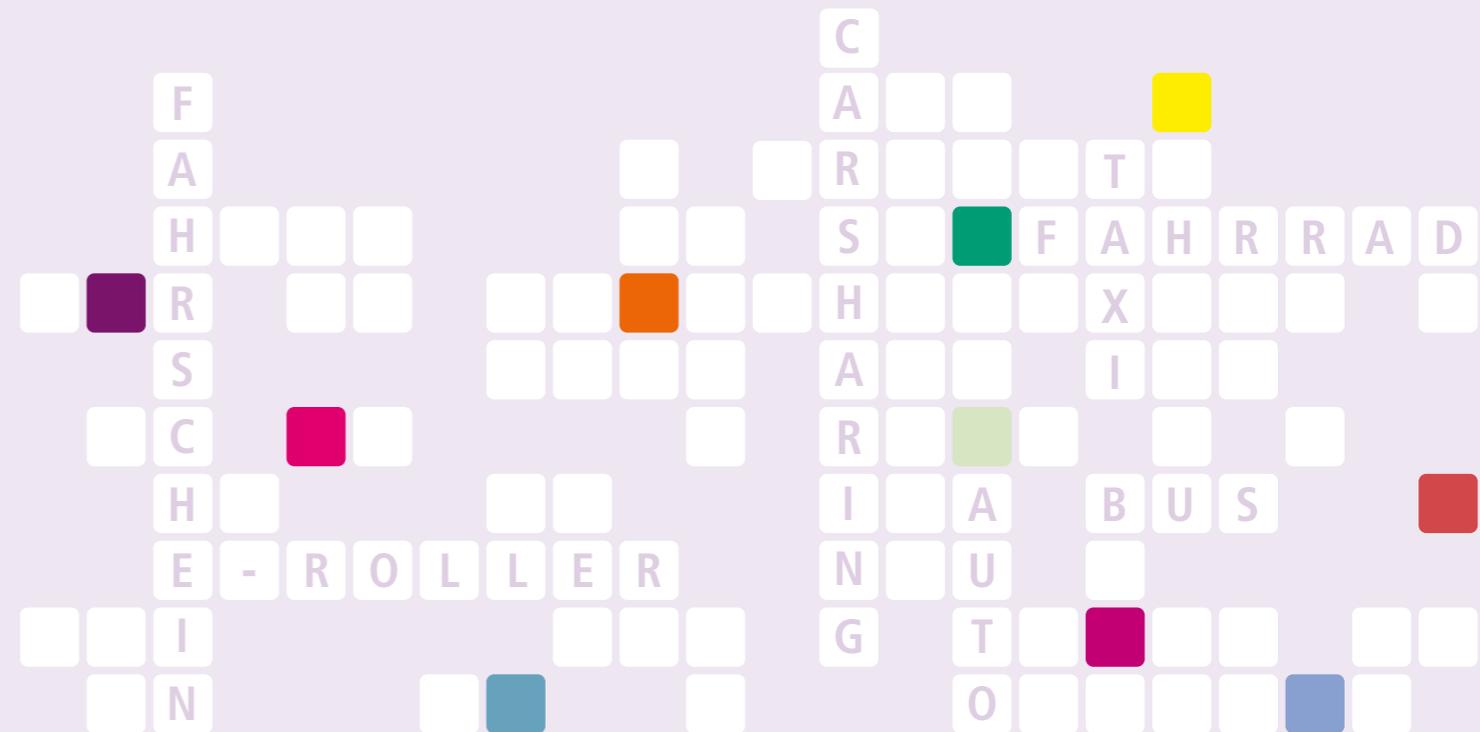
The e-scooters have a top speed of up to 50 km/h and can be ridden with a regular driving licence (Class 3/B). They are equipped with two helmets in two sizes and hygiene covers. It is possible to drive up to 100 km with 100% green energy. After registering online at stella-sharing.de, there is a one-off charge of 19 euros which includes 15 minutes' free use. You can then search for an e-roller and reserve it for up to 15 minutes using the app. 24 cents per minute will be charged

Car sharing

Car sharing is an interesting alternative for all those who can't afford their own car or don't want to own a car for environmental reasons. Information is available from the mobility consulting service. Providers can be found at www.stuttgart.de/carsharing.

Taxi

You can order a taxi or a minibus at any time of day or night from the control center by calling **5510000**.



Culture and intercultural exchange

Are you interested in culture? There are a wide variety of options in Stuttgart to suit every taste. At www.stuttgart.de/kultur you can find an up-to-date programme of events, as well as plenty of other information, for example regarding museums, theatres, concerts, media, festivals and much more. A number of leaflets listing the different events to be held are available free of charge from the information center at the town hall, from the tourist information i-Punkt, from the TREFFPUNKT on Rotebühlplatz and from the Citizens' Service Centers. Information about when entry is free can be found on the museum or event websites. You can find information about taking music lessons at www.stuttgart.de/musikschule.

Forum of Cultures

Do you want to meet people from your country or get to know people from other countries? The Forum of Cultures will help you. This is an umbrella organisation of the Stuttgart migrant associations and an intercultural office. The focus of the Forum of Cultures is on making migrants' potential and skills more visible. The Forum of Cultures magazine "IN MAGAZIN – Interkultur in Stuttgart" (Encounter between Cultures – Interculture in Stuttgart) provides lots of information about intercultural events and activities and is available free of charge from a number of places in the city. The annual cultural festival every summer as well as various topics which the Forum of Culture focus on make sure that events and activities put on by different clubs and associations reach a wide audience.

Forum of Cultures Stuttgart

Marktplatz 4

70173 Stuttgart

Telephone +49 (0)711 24848080

E-mail info@forum-der-kulturen.de

Internet www.forum-der-kulturen.de



Stuttgart City Library and district libraries

The city library at Mailänder Platz, 17 district libraries as well as a mobile library with its two library buses: you can take advantage of all services and borrow media with an ID card, which also includes materials for learning German. Just pop into one of the libraries and bring your identity card or valid passport, together with your registration certificate from the residents' registration office.

The Stuttgart City Library also provides free PC workstations. With a valid library card, you can for example use netbooks and laptops at the city library at Mailänder Platz for doing research on the Internet, word processing, or playing DVDs. You can also read newspapers and magazines from 100 countries and in 60 languages online. You can print articles out as well as send e-mails. You can have articles read to you in certain widely-spoken languages.

In the district libraries you can reserve a PC to use. PCs are also available for short periods to carry out research.

Central City Library

Mailänder Platz 1

70173 Stuttgart

Telephone +49 (0)711 216-91100

E-mail stadtbibliothek@stuttgart.de

Opening times:

Monday to Saturday 9.00 am – 9.00 pm

You can find the addresses of the district libraries as well as the stops on the route taken by the mobile library online at www.stuttgart.de/stadtbibliothek.

Sport

There are around 400 sports clubs in Stuttgart, ranging from recreational sport to professional standard, offering the right choice for every sport-lover, whatever your age.

Those who want to play sport themselves and those who are looking for sporting events to watch can go to www.stuttgart-bewegt-sich.de and find out more by typing in the keyword sport. There you can also find brochures to download about the sport and fitness options that Stuttgart has to offer.

- Fit kids Offers for people aged 14 and under
- Keeping fit Offers for people aged over 15
- Fit over 50 Offers for people aged over 50

You can find the addresses of local swimming pools at www.stuttgart.de/baeder.



Religion and Beliefs

For many people, their faith offers a spiritual home that supports them in their daily lives and in special moments of their life. Churches and religious communities and non-confessional organisations provide orientation and identification. All major world religions are represented in Stuttgart. They are an important part of our cultural life.

Information on churches and religious communities as well as their services and events can be found at welcome.stuttgart.de under the heading "Life", "Religion and Beliefs".



Office for Integration Policy

The Office for Integration Policies of the City of Stuttgart supports the municipal council and several areas of public administration in specific questions relating to integration policies, coordinates measures and advises municipal offices on integration projects.

The Office for Integration Policies doesn't provide an advisory service to individuals. This is the job of the Welcome Center (see page 12 of this brochure) and the migration advisory centers (see page 62 of this brochure).

The strategy paper "Stuttgart Pact for Integration" describes Stuttgart's integration policy and is available at www.stuttgart.de/integration.

Department for Integration and Social Affairs
Office for Integration Policies
Eberhardstraße 61
70173 Stuttgart
Telephone +49 (0)711 216-80399
E-mail sip@stuttgart.de
Website www.stuttgart.de/integration



Annex/Important addresses

Citizens' Service Centers in Stuttgart

You can take care of various administrative tasks at the Citizens' Service Centers in Stuttgart, for example:

- Registering or deregistering your place of residence
- Confirmation of registration
- Personal ID/passports/children's passports
- Motor vehicle licensing/registration
- Initial granting of driving licence
- Amendment to driving licence/replacement driving licence/international driving licence

The opening times for all Citizens' Service Centers are:

Monday to Friday	8.30 am – 1.00 pm
Tuesday	2.00 pm – 4.00 pm
Thursday	2.00 pm – 6.00 pm

Note: There is usually a high number of visitors on Mondays and Thursday afternoons.

On Wednesday morning, all offices are exclusively reserved for customers with appointments. These can be made by phone directly with the respective Citizens' Service Center, or by sending an e-mail to buergerbueros@stuttgart.de. Please note that timeslots for appointments can only be honoured up to 12.00 pm on Tuesdays.

Currently, waiting times of up to 2 hours can be expected at Citizens' Service Centers. When there is a very high number of visitors and long waiting and processing times as a result, tickets may stop being issued an hour before the end of office hours, or at 4 pm on Thursdays.

Citizens' Service Centers in the inner-city districts

Citizens' Service Center – Central

Eberhardstraße 39
70173 Stuttgart
Telephone +49 (0)711 216-93740

Citizens' Service Center – North

Rosensteinstraße 24
70191 Stuttgart
Telephone +49 (0)711 216-93710

Citizens' Service Center – East

Schönbühlstraße 65
70188 Stuttgart
Telephone +49 (0)711 216-93720

Citizens' Service Center – South

Jella-Lepman-Straße 3
70178 Stuttgart
Telephone +49 (0)711 216-93710

Citizens' Service Center – West

Bebelstraße 22
70193 Stuttgart
Telephone +49 (0)711 216-93710

Citizens' Service Centers in the outer city districts

Citizens' Service Center Bad Cannstatt

Marktplatz 10
70372 Stuttgart
Telephone +49 (0)711 216-93720

Citizens' Service Center Birkach/Plieningen

Filderhauptstraße 155
70599 Stuttgart
Telephone +49 (0)711 216-93700

Citizens' Service Center Botnang

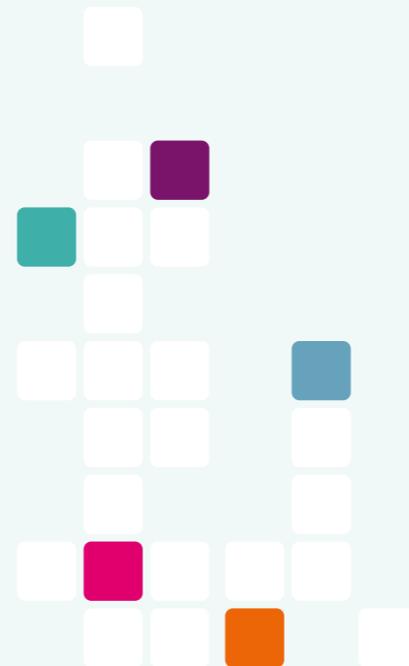
Klinglerstraße 7
70195 Stuttgart
Telephone +49 (0)711 216-93710

Citizens' Service Center Degerloch

Große Falterstraße 2
70597 Stuttgart
Telephone +49 (0)711 216-98821

Citizens' Service Center Feuerbach

Wilhelm-Geiger-Platz 10
70469 Stuttgart
Telephone +49 (0)711 216-93730



Citizens' Service Center Hedelfingen

Heumadener Straße 1
70329 Stuttgart
Telephone +49 (0)711 216-93720

Citizens' Service Center Möhringen

Oberdorfplatz 16
70567 Stuttgart
Telephone +49 (0)711 216-93700

Citizens' Service Center Mühlhausen

Mönchfeldstraße 35
70378 Stuttgart
Telephone +49 (0)711 216-93730

Citizens' Service Center Münster

Schussengasse 10
70376 Stuttgart
Telephone +49 (0)711 216-93710

Citizens' Service Center Obertürkheim

Augsburger Straße 659
70329 Stuttgart
Telephone +49 (0)711 216-93720

Citizens' Service Center Sillenbuch

Aixheimer Straße 28
70619 Stuttgart
Telephone +49 (0)711 216-93700

Citizens' Service Center Stammheim

Kornwestheimer Straße 9
70439 Stuttgart
Telephone +49 (0)711 216-93730

Citizens' Service Center Untertürkheim

Großglocknerstraße 24/26
70327 Stuttgart
Telephone +49 (0)711 216-93720

Citizens' Service Center Vaihingen

Rathausplatz 1
70563 Stuttgart
Telephone +49 (0)711 216-93700

Citizens' Service Center Wangen

Wangener Marktplatz 1
70327 Stuttgart
Telephone +49 (0)711 216-93720

Citizens' Service Center Weilimdorf

Löwen-Markt 1
70499 Stuttgart
Telephone +49 (0)711 216-93730

Citizens' Service Center Zuffenhausen

Emil-Schuler-Platz 1
70435 Stuttgart
Telephone +49 (0)711 216-93730

Migration advisory centers

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Workers' Welfare Association Stuttgart – AWO

Olgastraße 63
70182 Stuttgart
Telephone +49 (0)711 21061-0
E-mail: migrationsdienste@awo-stuttgart.de
Website: www.awo-stuttgart.de
Office hours: by appointment

Arbeitsgemeinschaft für Die eine Welt – AGDW (Working Group for One World)

Head Office
Rotebühlstraße 63
70178 Stuttgart
Telephone +49 (0)711 60144710
E-mail: info@agdw.de
Website: www.agdw.de
Office hours: by appointment

Central Stuttgart Migration Center – Caritasverband für Stuttgart e. V.

Weißenburgstraße 13
70180 Stuttgart
Telephone +49 (0)711 6453-131
E-mail: migration@caritas-stuttgart.de
Website: www.caritas-stuttgart.de

Office hours:
Monday, Tuesday, Thursday
9.00 am – 12.00 pm
and by appointment

Bad Cannstatt Migration Center – Caritasverband für Stuttgart e. V.

Spreuergasse 47
70372 Stuttgart
Telephone +49 (0)711 5505911-0
E-mail: mig-zentrum@caritas-stuttgart.de
Website: www.caritas-stuttgart.de
Office hours:
Monday, Tuesday 9.00 am – 12.00 pm
Thursday 2.00 pm – 5.00 pm
and by appointment

International Advice Center – Protestant Church Stuttgart e. V.

Reinsburgstraße 82
70178 Stuttgart
Telefon: (0711) 2524 87-60
E-mail: migration@eva-stuttgart.de
Monday to Friday 9.00 am – 12.00 pm
and by appointment

Association of German Immigrants from Russia e. V.

Raitelsbergstraße 49
70188 Stuttgart
Telephone +49 (0)711 166590
E-mail: kontakt@LmDR.de
Website: [www.lmdr.de/sozialbetreuung/
mbe-migrationsberatung](http://www.lmdr.de/sozialbetreuung/mbe-migrationsberatung)
Office hours:
Monday to Thursday 9.00 am – 12.00 pm
1.00 pm – 4.00 pm
Friday 9.00 am – 12.00 pm

Verein für Internationale Jugendarbeit e. V. – vij (Union for International Youth Work)

Moserstraße 10
70182 Stuttgart
Telephone +49 (0)711 239410
E-mail: migration@vij-stuttgart.de
Website: www.vij-stuttgart.de
Office hours: by appointment



Youth Migration Service – Advice for young immigrants

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Workers' Welfare Association

Stuttgart – AWO

Olgastraße 63

70182 Stuttgart

Telephone +49 (0)711 2106178

E-mail: annika.gronau@awo-stuttgart.de

Fritz-Elsas-Straße 38

70174 Stuttgart

Telephone +49 (0)711 2296766

E-mail: karin.rahm@awo-stuttgart.de

Stimpfacher Straße 4

70435 Stuttgart

Telephone +49 (0)711 2106147

E-mail: margot.dengel@awo-stuttgart.de

Website: www.awo-stuttgart.de

IN VIA Youth Migration Service

Olgastraße 62

70182 Stuttgart

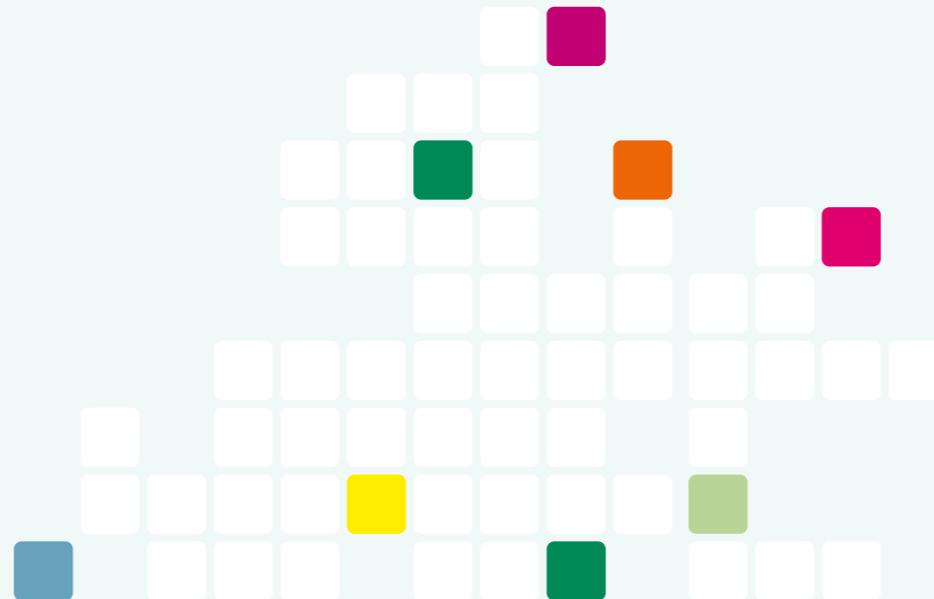
Telephone +49 (0)711 24893117

E-mail: i.perogan@invia-drs.de

a.troschke@invia-drs.de

e.milch@invia-drs.de

Website: www.invia-drs.de



Youth and Family Counselling Centers in each district

Information by telephone and consulting hours

at all centers

Monday to Wednesday 9.00 am – 4.00 pm

Thursday 9.00 am – 6.00 pm

Friday 9.00 am – 12.30 pm

Counselling Center

Stuttgart Central/North

Wilhelmstraße 3

70182 Stuttgart

Telephone +49 (0)711 216-57447

E-mail: jugendamt.bz-mitte@stuttgart.de

Counselling Center Stuttgart East

Schönbühlstraße 65

70188 Stuttgart

Telephone +49 (0)711 216-57841

E-mail: jugendamt.bz-ost@stuttgart.de

Counselling Center Stuttgart South

Jella-Lepman-Straße 3

70178 Stuttgart

Telephone +49 (0)711 216-57806

E-mail: jugendamt.bz-sued@stuttgart.de

Counselling Center

Stuttgart West/Botnang

Bebelstraße 22

70193 Stuttgart

Telephone +49 (0)711 216-57666

E-mail: jugendamt.bz-west@stuttgart.de

Counselling Center Bad Cannstatt

Daimlerstraße 75

70372 Stuttgart

Telephone +49 (0)711 216-96855

E-mail: jugendamt.bz-cannstatt@stuttgart.de

Counselling Center

Hallschlag/Münster/Mühlhausen

Am Römerkastell 73

70376 Stuttgart

Telephone +49 (0)711 216-89008

E-mail: jugendamt.bz-mue-hall@stuttgart.de

Counselling Center Wangen/

Untertürkheim/Obertürkheim

Inselstraße 3

70327 Stuttgart

Telephone +49 (0)711 216-57678

E-mail: jugendamt.bz-wangen@stuttgart.de

Counselling Center**Möhringen/Degerloch/Birkach/
Plieningen/Sillenbuch**

Vaihinger Straße 49
70567 Stuttgart
Telephone +49 (0)711 216-96907
E-mail: jugendamt.bz-moehringen@stuttgart.de

Counselling Center Vaihingen

Industriestraße 3
70565 Stuttgart
Telephone +49 (0)711 216-59293
E-mail: jugendamt.bz-vaihingen@stuttgart.de

Counselling Center**Weilimdorf/Feuerbach**

Kärntner Straße 16
70469 Stuttgart
Telephone +49 (0)711 216-98414
E-mail: jugendamt.bz-weil-feu@stuttgart.de

Counselling Center**Zuffenhausen/Stammheim**

Burgunderstraße 5
70435 Stuttgart
Telephone +49 (0)711 216-57419
E-mail: jugendamt.bz-zuffenhausen@stuttgart.de

Job Centers in Stuttgart

Opening times of all job centers:

Monday, Wednesday
and Friday 8.30 am – 12.30 pm
Thursday 2.00 pm – 6.00 pm

Stuttgart Center/North Job Center

Christophstraße 8
70178 Stuttgart
Telephone +49 (0)711 216-97454
E-mail: jobcenter.mittenord@stuttgart.de

Stuttgart East Job Center

Schönbühlstraße 65
70188 Stuttgart
Telephone +49 (0)711 216-97578
E-mail: jobcenter.ost@stuttgart.de

Stuttgart South Job Center

Jella-Lepman-Straße 3
70178 Stuttgart
Telephone +49 (0)711 216-97710
E-mail: jobcenter.sued@stuttgart.de

Stuttgart West/Botnang Job Center

Bebelstraße 22
70193 Stuttgart
Telephone +49 (0)711 216-97845
E-mail: jobcenter.west@stuttgart.de

Bad Cannstatt Job Center

Wilhelmastraße 6
70376 Stuttgart
Telephone +49 (0)711 216-97354
E-mail: jobcenter.ca@stuttgart.de

Feuerbach Job Center

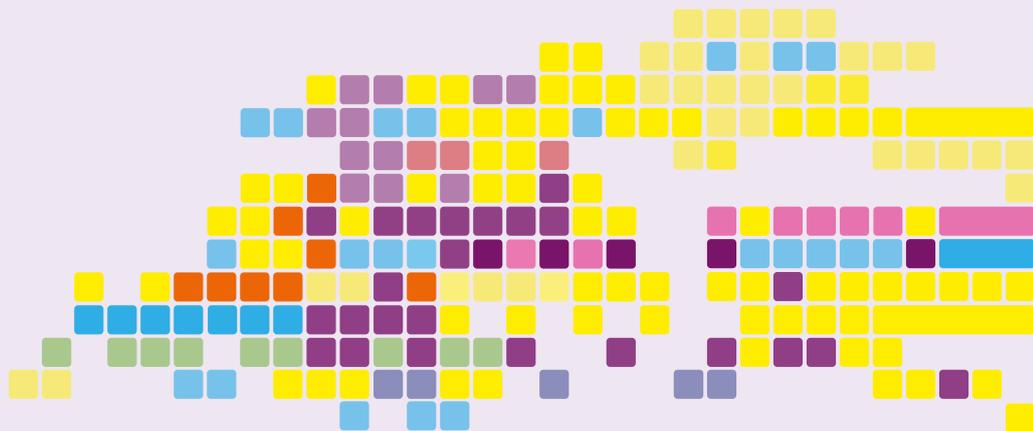
Wilhelm-Geiger-Platz 10
70469 Stuttgart
Telephone +49 (0)711 216-97424
E-mail: jobcenter.feue@stuttgart.de

Möhringen Job Center

Oberdorfplatz 16
70567 Stuttgart
Telephone +49 (0)711 216-97492
E-mail: jobcenter.moe@stuttgart.de

Mühlhausen/Münster Job Center

Mönchfeldstraße 35
70378 Stuttgart
Telephone +49 (0)711 216-97543
E-mail: jobcenter.muehl@stuttgart.de



STUTTGART

